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Floor Manager Full Time

Date posted

April 30, 2019

[APPLIC](#)

Description

Our Fairfax store is seeking a Full Time Floor Manager.

This is a great position for someone who is an experienced leader who loves supporting the community with great customer service while also supporting staff in a busy natural foods market. This position learns all departments and oversees the retail floor while we are open. This position is 40 hours per week, mixed shifts and both weekend days.

Good Earth is a community based natural foods market highly committed to the organic food movement.

Responsibilities

- * In-the-moment leadership of staff
- * Giving and modeling exceptional customer service
- * Performing service duties in all departments
- * Handling customer service issues, staffing issues, and equipment service calls
- * Ensuring safety of staff and customers and responding to incidents
- * Supporting and guiding all on-the-floor operations

Qualifications

- * At least one year of leadership experience in a previous job
- * Strong customer service experience
- * Previous grocery retail experience preferred
- * Maturity, integrity and professionalism
- * Accuracy with details, strong verbal communication skills, self-initiative, prioritization skills
- * Ability to take direction gracefully, partner well, be flexible, and contribute to a positive work environment
- * A high level of ownership and high standards for work quality

Benefits

For our Full-Time Employees, we offer:

- * Profit Share Bonuses
- * Medical, dental and vision plans
- * Paid Time Off
- * 25% storewide discount
- * 401k benefit

For our Part-Time Employees, we offer:

- * Profit Share Bonuses
- * Paid Time Off
- * 15% storewide discount
- * 401k benefit

Employment Type

Full time

Working Hours

This position is mixed shift times and includes one weekend day.

Location
Fairfax